



Eos Advocacy Ltd Privacy Policy

Our contact details

Name: Eos Advocacy Ltd

Address: Lytchett House, 13 Freeland Park, Wareham Road, Poole, Dorset
BH16 6FA

Phone Number: Please contact via email for a call back

E-mail: info@eosadvocacy.co.uk

The type of personal information we collect

We currently collect and process the following information:

- Names, emails, addresses, phone numbers, other contact details.
- Special category data such as information relating to health and safeguarding.

How we get the personal information and why we have it

Most of the personal information we process is provided to us directly by you for one of the following reasons:

- In order to fulfil advocacy duties.

We also receive personal information indirectly, from the following sources in the following scenarios:

- Personal information relating to safeguarding.

We use the information that you have given us in order to fulfil advocacy duties.



We may share this information with third parties in the event of safeguarding.

Under the General Data Protection Regulation (GDPR), the lawful bases we rely on for processing this information are:

(a) Your consent. You are able to remove your consent at any time. You can do this by contacting info@eosadvocacy.co.uk

(b) We have a contractual obligation.

(c) We have a legal obligation.

(d) We have a vital interest.

(e) We need it to perform a public task.

(f) We have a legitimate interest.

How we store your personal information

Your information is securely stored electronically.

We keep personal information for 5 years. We will then dispose your information by electronically deleting.

Your data protection rights

Under data protection law, you have rights including:

Your right of access - You have the right to ask us for copies of your personal information.

Your right to rectification - You have the right to ask us to rectify personal information you think is inaccurate. You also have the right to ask us to complete information you think is incomplete.

Your right to erasure - You have the right to ask us to erase your personal information in certain circumstances.

Your right to restriction of processing - You have the right to ask us to restrict the processing of your personal information in certain circumstances.

Your right to object to processing - You have the the right to object to the processing of your personal information in certain circumstances.

Your right to data portability - You have the right to ask that we transfer the personal information you gave us to another organisation, or to you, in certain circumstances.

You are not required to pay any charge for exercising your rights. If you make a request, we have one month to respond to you.

Please contact us at info@eosadvocacy.co.uk or Eos Advocacy Ltd, 13 Freeland Park, Wareham Road, Poole, Dorset BH16 6FA if you wish to make a request.

How to complain

If you have any concerns about our use of your personal information, you can make a complaint to us at info@eosadvocacy.co.uk or Eos Advocacy Ltd, 13 Freeland Park, Wareham Road, Poole, Dorset BH16 6FA if you wish to make a request.

You can also complain to the ICO if you are unhappy with how we have used your data.

The ICO's address:

Information Commissioner's Office

Wycliffe House

Water Lane

Wilmslow

Cheshire

SK9 5AF

Helpline number: 0303 123 1113 ICO website: <https://www.ico.org.uk>